

4.4 Speaking and writing

Speaking enquiries

- 1a 4.3))) Listen to conversations 1–4 and match them to the situations.
- a Telephone banking ___ c In a shoe shop 1
b At the dentist's ___ d At a bus stop ___

- b 4.3))) Listen again and complete the sentences and questions with one word or number in each space.

Conversation 1

Thanks for your help, I really _____ it. I'm size _____, by the way.

Conversation 2

Could you _____ me when the _____ leaves?

Conversation 3

I _____ if you could help me transfer £ _____ to my new account?

Conversation 4

Just one last _____. It cost me £ _____ last time. How much do you think it'll cost this time?

- 2a Complete the conversation between a receptionist (R) and guest (G) by writing two words in each gap.

R How ¹ *can I* help you?

G I ² _____ you could give me a wake-up call at 7?

R Certainly. Are you ³ _____ breakfast starts at 8 tomorrow because it's Sunday?

G No, thanks for telling me. OK. ⁴ _____ wake me at 7.30, then?

R Certainly. Can I help you ⁵ _____ else?

G Could ⁶ _____ me when the bus goes to the airport?

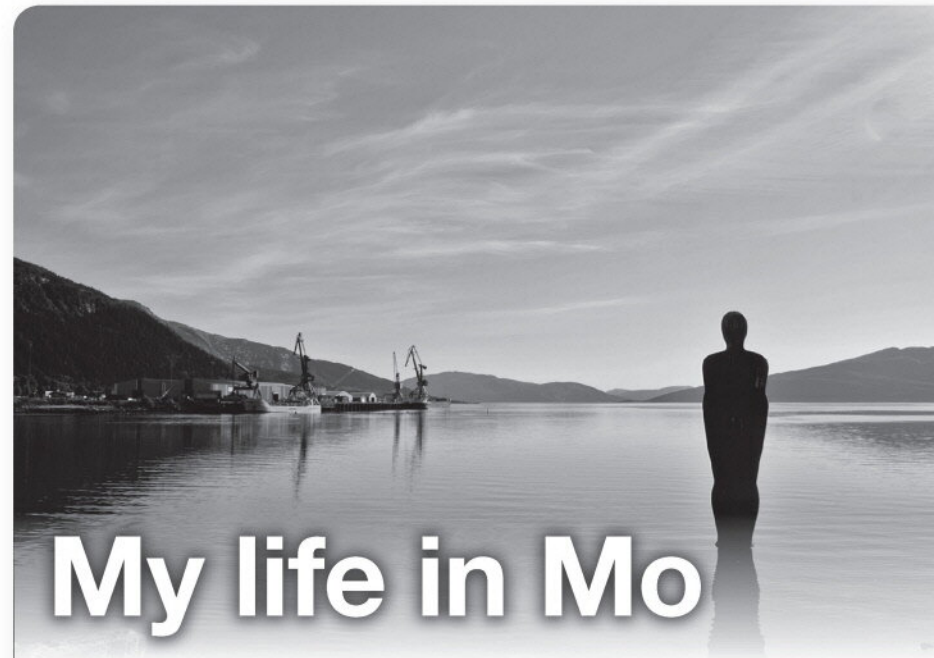
R Yes, of course. The airport bus leaves at 10 a.m., 12, 2 and 4.

G OK. Thanks for your help – ⁷ _____ it.

- b 4.4))) Listen and check your answers.

Writing avoiding repetition

- 3a Read the text about a Norwegian town called Mo. How many times does the writer repeat *Mo*, *town*, *old* and *good*?



My life in Mo

I grew up in Mo, a small town near the Arctic Circle on the coast of Norway. Although Mo is an industrial ¹**town** *centre*, ²**Mo** _____ has an interesting old quarter with ³**very interesting** _____ ⁴**old** _____ wooden buildings. Many of these buildings are painted bright colours. In summer, the sun never sets in Mo and it never goes dark. Personally, I think this is what makes my ⁵**Mo** _____ a very special ⁶**town** _____.

Mo is one of the most northerly towns in the world. Surprisingly, however, there are plenty of things to do ⁷**in Mo** _____. For example, there is a really good theatre, a ⁸**really good** _____ museum, and a wonderful festival that takes place in May. So, next time you're in the north of Norway, come and visit me in Mo!

- b Make the text about Mo more interesting by crossing out the words in bold and replacing them with words from the box.

centre fascinating great hometown
it place there traditional

I can ...

	Very well	Quite well	More practice
understand idiomatic phrases about places.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
make and deal with enquiries.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
avoid repetition when writing.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>